Dear Inner Space Systems and Garage Concepts Customers,

We are pleased to introduce to you our inaugural newsletter. It is our hope that you will find it informative and that you will consider us for your next home project or refer us to your friends, neighbors and business connections. For more than thirty years, we have been at the forefront of the storage and organization business in Hampton Roads and since we were the first to offer this as a comprehensive service in the area, we have experience that will benefit you-the customer. Over time, we have evolved so that we offer a myriad of products to the customer on an installed basis. We install commercial products (Division 8 and Division 10) as well. More importantly, we are a family-owned business, not a franchise, so that we can offer you a better value for your dollar as well as products to suit every budget.

From time to time we will be issuing newsletters to update you on new products and services that we will be offering or sharing information, advice, or how-tos that you might find educational and useful. For those of you who prefer to receive this newsletter by email as opposed to postal service, we will be happy to accommodate you and save a tree as well. Just contact us at 757- 487-1101 for the Southside and 757-877-1945 for the Peninsula or email us at stormor@issvip.com and give us your email address.

For this first newsletter, we would like to update you on our products and services so that you will be familiar with our offerings. Everything we sell we can provide to you on an installed basis; but if you are handy with tools, we will be glad to have you pick up your item and even provide you with tips for your own installation.

OUR PRODUCT LINES INCLUDE:

Storage Systems:

Ventilated Wire Shelving by Schulte

Schulte freedomRail

ORG Laminate Systems, suitable for closets, offices, or entertainment centers, etc.

Wall bed systems (murphy beds)

*Your choice of storage systems for us to install will come with a custom-designed CAD drawing so that you can get a visual idea of how it will look.

Custom Shower and Tub Enclosures:

Pivot

By-Pass

Framed and Frameless

Heavy Glass

Steam Enclosures

Decorative Options – Varying glass types, decorative etching, applied glass artwork as well as attractive door pulls. *A myriad of framing color options are available too.

Custom Mirrors

Framed and Frameless

Beveled

Variety of Decorative Framing Choices

Bath Hardware

Towel Bars

Toilet Paper Holders

Robe Hooks

Soap Holders

Shower Rods, including the new "curved style"

ADA compliant bath accessories: grab bars, shower seats, etc.

Medicine Cabinets

Mirrored, Framed and Frameless, Recessed, and Decorative

GARAGE ORGANIZATION PRODUCTS:

Storage Cabinets:

Gladiator or Baldhead Steel Cabinets, Laminate. We even carry appliances designed for the garage such as refrigerators.

Wall Storage:

GearWall and Gear Track

A wall system that provides off-the-floor storage for all of your tools and equipment with a variety of accessories to choose from to enhance your storage possibilities.

Flooring:

RaceDeck, a modular flooring system which will be custom-designed in a pattern of your choice.

Floor Coatings

Overhead Storage:

Hyloft, Onrax, and Racor

COMMERCIAL PRODUCTS

Toilet Partitions

Bathroom Accessories: Soap dispensers, towel dispensers, hand dryers

Baby changing stations, etc.

Blinds

Fire extinguisher cabinets

Corner guards

Lockers

GOING GREEN

Everyone is asking these days about "green" products, products that won't harm the environment and/or those that in their manufacturing process have had no impact on the environment. Inner Space Systems is pleased to offer products that are LEED certified (Leadership in Energy and Environmental Design). Please contact us for information regarding these products.

Inner Space Systems is also working very hard to recycle and reuse in our office and warehouses. This includes sorting trash and recycling whatever we can to avoid unnecessary dumping into our landfills.

WHAT'S NEW

Your bathroom has now become an oasis and making it comfortable and inviting is important. One of the newest trends today is to have a framed vanity mirror. We have a large selection of framing options for you to enjoy from custom options to applying a frame over your existing mirror- a simple, yet an inexpensive way to bring your bathroom into the 21st century.

Bathroom hardware has expanded into an array of new color, style and finish options that reflect the current styles. Another way to inexpensively change your décor and update a tired look! Come by or visit our website to see some of our newest collections.

Heavy glass tub and shower enclosures are in demand. Though tending to the upper end of the pricing scale, if you are building or renovating your bathroom – it might be the right move to take to enhance your home's value. These can be hung as semi-frameless or frameless, depending on the application, to improve the feeling of spaciousness as well as to emphasize your bathroom's décor and show off that new tile job. We provide CAD drawings on any 3/8" glass enclosures.

Windquest, our supplier for our custom laminate closet line is offering a new color: mocha. It is a rich luxurious color choice that received rave reviews when we recently installed it in the Southern Living Showcase home built by Sasser Construction in the Harbor View area of Suffolk.

USEFUL TIPS

Your shower or tub enclosure is a large portion of the investment in your bathroom. Make it last longer and remain attractive by following this cleaning advice:

1. Use the product CPC 16, a glass surface protectant, on your enclosure door (We sell this product.) Make sure your glass enclosure is thoroughly clean before application. (See cleaning instructions below.) It will protect the glass surface but must be reapplied every few months depending on how often you use your

your enclosure.

- 2. Buy a squeegee and quickly run it across your glass enclosure after you shower or bathe to keep your cleaning routine to a minimum. (Use it on your tile, too, to keep the soap scum build-up at bay!)
- 3. Use only the manufacturers' recommended cleaning products for the metal parts of your enclosure and avoid overspray of glass cleaners onto the metal. Abrasives or harsh chemicals can ruin the look of these parts and can hasten replacement. If you have a question concerning this, give our office a call and someone will help you.
- 4. Do not hang your towels or robes on the shower door. This will cause the door to require adjustment so it will close properly.
- * The Bathroom Enclosure Manufacturing Association recommends using a non-abrasive cleaner with a pH of seven to eight to clean your enclosure. Lysol Bathroom Cleanser is an appropriate option. Many cleaners are too abrasive or acidic to use on the surfaces of your enclosure and must be avoided such as vinegar based products, bleach products, steel or Teflon pads and powders or other abrasive cleaners.